



Contents:

Organisational Technology: Moderating Effect on Strategic Orientation and Organisational Ambidexterity Relationship <i>Dr. Macaulay Enyindah Wegwu</i>	01-08
Analysis of the Effect of Service Quality on Customer Loyalty with Word Of Mouth as an Intervening Variable (A Study on Customers of Setia Florists in Batu-Malang) <i>Chainis Muspa Munica, SST, Dr. Nunung Nurastuti Utami, SE., M.Si</i>	09-14
Remuneration and Employee Performance in Global Communication Limited, Lagos Nigeria <i>BALOGUN, Adetoun Ramat, OMOTOYE, Oluwatiobi Oyewumi</i>	15-21
Top Management Team Cognitive Characteristics and Organizational Performance <i>Joseph O. Oketch, PhD Student, James M. Kilika, PhD, Godfrey M. Kinyua, PhD</i>	22-30
Variables That Affect the Product Quality: A Study in an Electronic Industry of the Manaus Industrial Pole, Brazil <i>Daniel Nascimento-e-Silva, Sharla Brunet Costa Valente, Chiara da Silva Simões, Marison Luiz Soares, Dayan Rios Pereira</i>	31-37
Government Policies' mediating influence On the Relationship between Knowledge Management Practices (KMPs') and Sustainability Of Sugar Companies in Kenya <i>Alex A. Akoko</i>	38-62
Improving Remote Employees' Organisational Productivity – Practical Guidelines for Identifying and Managing Bottlenecks in Today's World <i>Abdullah Alghaithi, Prof. Khaled Sartawi</i>	63-74